



**988** SUICIDE & CRISIS  
**LIFELINE**

**24/7 CALL, TEXT, CHAT**

## 24/7 CALL/TEXT/CHAT 988 SUICIDE & CRISIS LIFELINE

### THE 988 SUICIDE & CRISIS LIFELINE IS HERE AND **READY TO HELP.**

**Anyone** in Wisconsin can call or text 988 or use the chat function via [www.988lifeline.org](http://www.988lifeline.org) to reach out and get the help they need. 988 is ready to provide support for anyone experiencing a suicidal, mental health, and/or substance use crisis. People can also contact 988 if they are concerned about a loved one in crisis.

### ABOUT 988 IN WISCONSIN

- Wisconsinites who use 988 will connect with Wisconsin Lifeline, an in-state support center where trained counselors answer calls, texts, and chats from the [www.988lifeline.org](http://www.988lifeline.org) website.
- Wisconsin Lifeline counselors are trained to reduce stress, provide emotional support, and connect the person with local resources.
- Use of the 988 Suicide & Crisis Lifeline is available at **NO COST** to Wisconsin residents. Additional care or intervention that may result from contact with the Wisconsin Lifeline may come with a cost.
- Wisconsin Lifeline is not able to send an in-person response directly. A direct in-person response requires a transfer to another service and could involve law enforcement.
- Calls, texts, and chats with Wisconsin Lifeline are kept confidential between the person and counselor, unless there is imminent danger for the person or others.

### ABOUT WISCONSIN LIFELINE

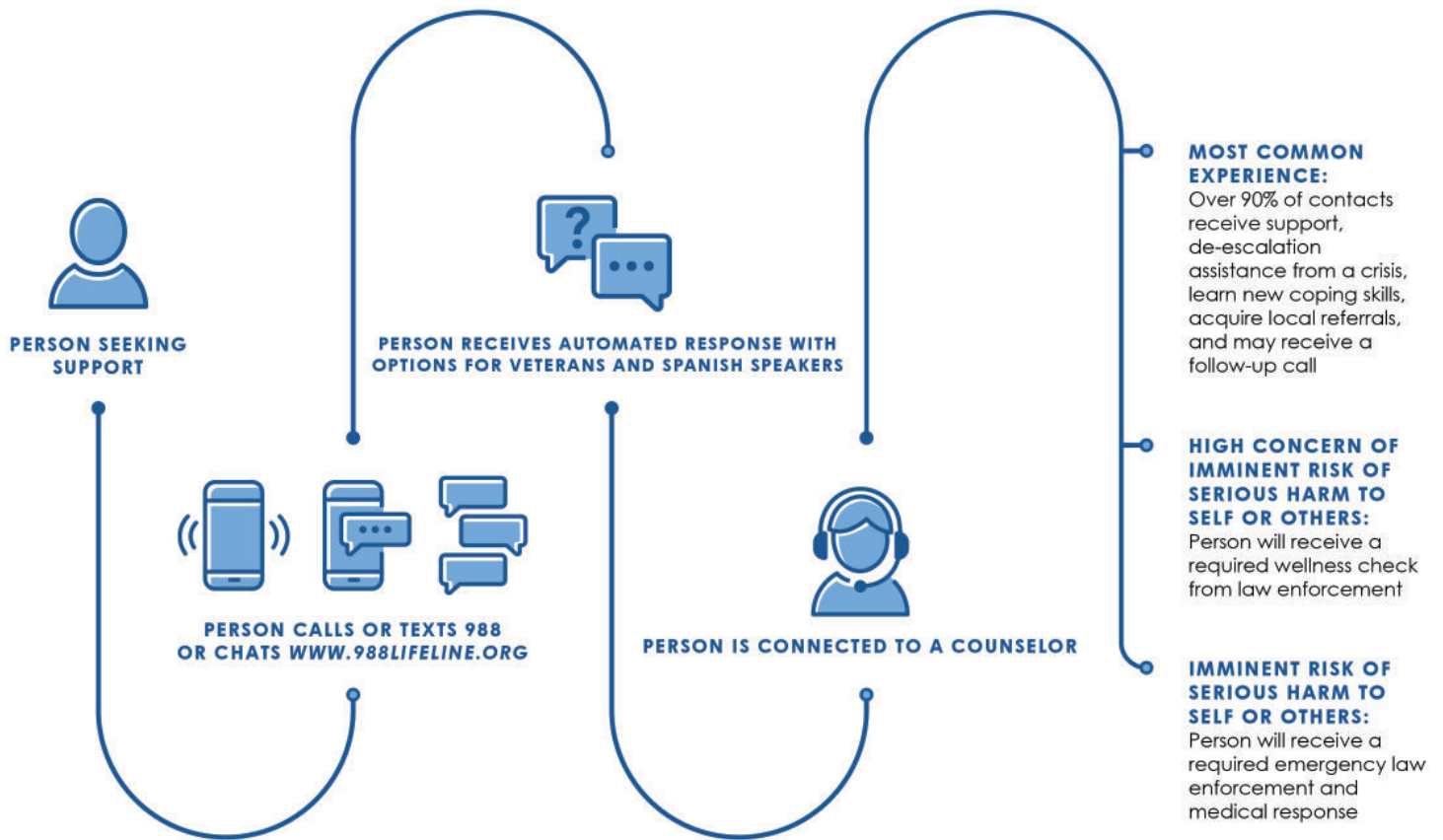
- Wisconsin Lifeline is Wisconsin's 988 Suicide & Crisis Lifeline service, answering calls, texts, and chats that come from residents throughout the state.
- It is operated by Family Services of Northeast Wisconsin, an agency based in Green Bay that serves all of Wisconsin with its 988 Suicide & Crisis Lifeline call center.
- The counselors at Wisconsin Lifeline are trained to listen and support people through their distress with a focus on de-escalation and coping skills.
- Wisconsin Lifeline has some bilingual counselors and staff. Third party interpreters are available 24/7.
- Wisconsin Lifeline strives to answer and respond to calls and texts as quickly as possible so there are minimal wait times between initial contact and counseling.
- Wisconsin Lifeline is supported and funded by the Wisconsin Department of Health Services.
- After two years of planning, the Wisconsin Department of Health Services and the Wisconsin Lifeline are prepared to manage the service throughout the state.



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## WHAT HAPPENS WHEN YOU CONTACT 988?



**WHEN TO  
CALL  
911**

If you or someone you know is in imminent danger, **call 911, not 988.**

